## **AMENDMENTS TO THE CLAIMS**

This listing of claims will replace all prior versions and listings of claims in the application.

## **LISTING OF CLAIMS**

1. (currently amended) A method of using an email message to control a computer resource, comprising:

recognizing a reserved command word within the email message; interpreting the email message as a command to be carried out on an

available computer resource based on the reserved command word; and

generating a command for execution on the computer resource.

2. (original) The method according to claim 1, further comprising:

receiving an email message from a sender;

receiving a result from the available computer resource; and

sending a reply email message communicating the result to the sender.

3. (original) The method according to claim 2, wherein the computer resource

comprises a computer database, the command comprises a database query and

wherein the result comprises the result of the database query.

4. (original) The method according to claim 1, wherein the resource comprises a

computer database and the command comprises a database query.

5. (original) The method according to claim 1, wherein the reserved command

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PALM-3561.PSI Serial No. 09/769,834 word comprises a part of a subject portion of the email message.

6. (original) The method according to claim 1, wherein interpreting comprises

parsing the email message into parts defining the computer resource and the

command.

7. (original) The method according to claim 1, wherein the email from the sender

originates at a palmtop computer.

8. (original) The method according to claim 1, carried out on a programmed

processor protected by a firewall.

9. (original) The method according to claim 8, wherein the programmed

processor comprises a server providing an intralan resource within the firewall.

10. (original) The method according to claim 1, carried out by executing a set of

machine readable instructions stored on an electronic storage medium.

11. (currently amended) A method of using an email message to control a

computer resource, comprising:

receiving an email message from a sender, the email message

originating

at a palmtop computer;

recognizing a reserved word within a subject portion of the email message;

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PALM-3561.PSI Serial No. 09/769,834 interpreting the email message as a command <u>based on the reserved word</u> to be carried out on an available computer resource comprising a computer database by parsing the email message into parts defining the computer resource and the command;

generating a command as a database query for execution on the computer database;

receiving a result from the available computer database; and sending a reply email message communicating the result to the sender.

12. (currently amended) A system that uses an email message to control a computer resource from a remote location, comprising:

a first programmed processor having an email program that receives an email message from a sender;

a program operating on the first programmed processor that:

recognizes a reserved command word within the email message;
interprets the email message as a command to be carried out on
an available computer resource based on the reserved command word; and
generates a command for execution on the available computer
resource.

- 13. (original) The apparatus according to claim 12, wherein the program further:

  receives a result from the available computer resource; and

  sends a reply email message communicating the result to the

  sender.
- 14. (original) The apparatus according to claim 13, wherein the computer resource comprises a computer database, the command comprises a database

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query and wherein the result comprises the result of the database query.

15. (original) The apparatus according to claim 12, wherein the reserved

command word comprises a part of a subject portion of the email message.

16. (original) The apparatus according to claim 12, further comprising a palmtop

computer wherein the email from the sender originates at the palmtop computer.

17. (original) The apparatus according to claim 12, further comprising a second

programmed processor wherein the email from the sender originates at the

second programmed processor.

18. (original) The apparatus according to claim 12, further comprising a firewall

protecting the first programmed processor.

19. (original) The apparatus according to claim 12, wherein the first programmed

processor comprises a server providing an intralan resource within the firewall.

20. (original) The apparatus according to claim 12, wherein the computer resource

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comprises a computer database and the command comprises a database query.

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